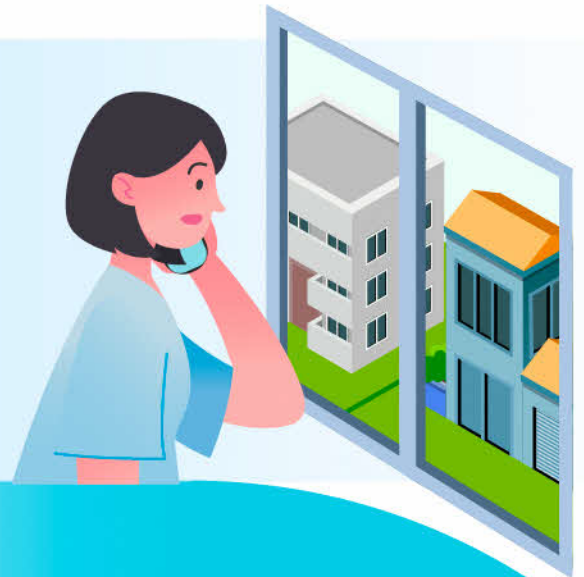


What to do during a power outage

FOLLOW THESE TIPS ON WHAT TO DO WHEN THE POWER GOES OUT.

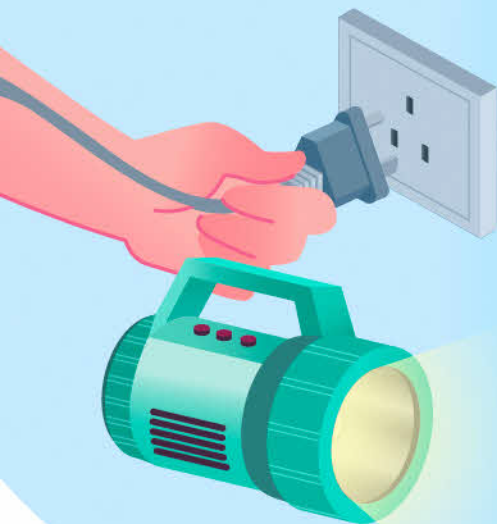
Assess the Situation

- Check if the power outage affects only you or nearby buildings as well.



Be careful with your power usage

- Keep fridge doors closed for perishables to last longer.
- Use battery-operated torchlights. Do not use candles as they may pose a fire hazard.
- Switch off electrical appliances to prevent damage from power surges when power is restored.
- If trapped in lift, sound the alarm and call the Essential Maintenance Service Unit (EMSU) for help. Do not force open lift doors for safety reasons.



Check for official updates

- Visit the social media channels of SP Group and EMA for updates on power restoration and be careful not to fall for fake news.
- Call 995 or 999 for life-threatening or medical emergencies only.

